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W?j a"/(&)"	W0%3)@+%9&@9+9"6A"() (/4"/''+'"
"	§
K)5"0W) (/4"; ''+'R"	K)5/%&(\$ 1&8"(%/3'E)%1 /(& 3"E"W) (/4"; ''+'"

W)+L\*4)%+("\$&"\$A\*)(\$+'&'2"J+/"\*\*4A"(\$+"E4+L\*/3+4"9&EE+%+38+M&3M9&EE+%+38+/"\*\*%)/8\$0C&CR0C+((1/33"+(/"4"heheR()""&1&/%"06'/1\*4+/"'")(\$)+'9+E&3+9"&3"W/64+"F-"W\$+"C&C"/\*\*%)/8\$%+@+/"4"J\$+(\$+%E&1'"J&(\$/"#;"0(%+/(1+3("5%)0\*R"9+@+4)\*"9&EE+%+3(4A"&3"(\$+"A+/" /E(+%J&3&35"(\$+"8)3(%/8("/J/%9"(\$/3"(\$+"&1&/%"E&1'"J&(\$)0("/#;"08)3(%)"4"5%)0\*R" F3")%9+%(")8%+/(+"(\$+"(%+/(1+3("/39"8)3(%)"4"5%)0\*'2"J+8)3'(%08("/"9011A"@/%&/64+"8/4+9"('&(%)"J&(\$"@/40+"!"&E"(\$+"8)1\*/3A"\$/"J)3"/"\*064&8"\*%)80%+1+3("8)3(%/8("6+(J++3"A+/"he!f"/39"he!l"0(%+/(1+3("5%)0\*R"/39"N+%))(\$+%J&+"08)3(%)"4"5%)0\*R-"W\$+32"()8/\*(0%+(\$+"\*+%&)9"+EE+8("\$/"/\*\*4&+"")6)(\$"(%+/(+9"/39"3)3M(%+/(+9"E&1'2"J+"8%+/(+/"3)(\$+%9011A"8/4+9"\*+,((%'&(-%.(/0%'1+)2"W\$&"@/%&/64+("/B+"")3"(\$+"@/40+"E)"3+""/(%&35"E%)1"A+/"(34"J\$+%+"("&"(\$+"A+/"E)"088+'-'Z0%"1/&3"@/%&/64+"E)"&3(+%"("&"(\$+"!"&(-%.(/55%6(-"W\$&"9011A"@/%&/64+"%+%+'+3("(\$+"&3(+%/8&)3"6+(J++3"(\$+"@/%&/64+"('&(%)" /39" \*+,((%'&(-%.(/0%'1+)-"W\$&"!"&(-%.(/55%6("&"N+%)"&E2"/39")34A"&E2"(\$+"9011A"@/%&/64+"('&(%)"&"e-"F("&"!"&E"(\$+"9011&+"\*+,((%'&(-%.(/0%'1+)" /39"('&(%)" /%+"!"-W/64+"g"9+"8&6+"(\$+"1/&3"(%+/(1+3(" @/%&/64+"0'+9"&3"E4+L\*/3+4"C&C"%+5%+'&)3"+Y0/(&)3-

W/64+"gc"W%+/(1+3("EE+8("

W%+/(1+3("EE+8("	C011A"@/%&/64+"	x/40+"
G&3&35"/(+39+%"	(%+/(+9"	ec"3)"J&3:"!c"J&3&35"/("4+/'(" )3+"8)3(%/8(" /J/%9"0#;R"&3"he!f"/39"he!l"
S+%&)9"+EE+8("E)%6)(\$"(\$+"(%+/(+9"/39"(\$+"3)3M(%+/(+9"E&1'0"R"	S)'((%+/(1+3("**+%&)9"	e"E)%(%+/(1+3(" /39"1/(8\$+9"8)3(%)"4" E&1"6+E)%+"(\$+"8)3(%/8("/J/%9"0#;R'"088+'-'!"E)%6)(\$"E&1"("A*+'")3+"A+/" /E(+%J&3&35"/(+39+%2"/39"(\$+3"&"%+*+/'("/E(+J/%9"-";"1/L&101"E"(\$%+"A+/" /E(+%J&3&35"/(+39+%6+(J++3"he!f"/39"he!l"&"8)3'&9+%+9-
F3(+%/8&)3"6+(J++3"J&3&35"/(+39+% /39"*)'(" (%+/(1+3("EE+8("	W%+/(1+3("EE+8("0(%+/(+9"~"S)'((%+/(1+3("**+%&)9R"	ec"3)"EE+8(:!c"EE+8(" ,04"&3(+%/8&)3"+EE+8("6+(J++3"J&3&35"/"8)3(%/8(" /J/%9"/39"(\$+"*+%&)9"/E(+%(\$+"(%+/(1+3("

S%+&)0'""(09&+'\*\*%)\*)+'@/%&)0'"8)3(%)"4"@/%&/64+'-";'8\$)\$EE"/39(=)EB/"0heesR"&38409+"8)3(%)"4"@/%&/64+'8/\*(0%&35"1/%B+("&33)@/(&)3-",/N+B/'"/39"W•(\$0he!mR"0'+8)03(A"4/6+4"/39"&39&8/())E"1/%B+(4+@+4"&3(+%+3&)3'-"V\$&+((&"0he!mR"/99'"8)3(%)"4"@/%&/64+'E)%+3@&)31+3(/4"&33)@/(&)3-"W\$+"WQC"9/(+'(+\*%)"&9+'"/@/%&+(A)"E"8/39&9/(+'E)"%8)3(%)"4"@/%&/64+'-"G+/"6'(/&3"E%)1"&38)\*%)/(&35"/"104(&09+)E"8)3(%)"4"@/%&/64+'(")B+\*+(\$+"1)9+4/'""&1\*4+/'\*\*)"'&64+-"G+0'+("(/4/'+'('28)03(A2"E&1"(A\*+2"a;#Q"8)9+'"/39"(&1+9011&+"E)%(\$+"A+/"6+(J++3"he!!"/39"he!l"/'"8)3(%)"4"@/%&/64+'&3"(\$+"E4+L\*/3+4"C&C"1)9+4'-"

## Definizione degli indicatori di affidabilità

G+'' (/%" J&(\$(\$+"E%" ("YO+' (& 3")E" J\$+(\$+"(\$+"4&B+4&\$) 9")E" J&3&35"/"\*064&8"\*%) 80%+ 1 +3(" (+39+%&' " /'' )8&/(+9" J&(\$/" \$&5\$+% E&3/38&/4" ' (%+35(\$-"W/64+"m" '\$) J"' (\$+"9+'8%&\* (&@+' ' (/(&' (&8'" )E" (\$+"E&3/38&/4" ' (%+35(\$"&39&8/()%' ")E"&3(+%' ('" +\* /%/(+4A"E)"WQC"E%"1 "'/39"(\$+"3)WQC"8) 1 \* /3&+' "&3"(\$+" )@+% /4" = /1 \*4+" 0! R-"W\$+"W/64+"%+@+ /4" "\$/((\$+"#; "E%"1 "'&3"(\$+"+' (&1 /(&) 3" /1 \*4+' "\$/@+" ) 3"/@+% /5+" /4" ) J+%+YO&(A"/(&) 2" /"\$&5\$+% "' \$)%(M(+%1 "9+6(""/(&) 2"/"\$&5\$+% (" /9+"8%+9&(""/(&) "/39"/"\$&5\$+% (0%3) @+% /% /(&) -"

W/64+"mc" C+' 8%&\* (&@+' ' (/(&' (&8'" )E" E&3/38&/4" /(&) "' /39" ' &N+ "&39&8/()%' "E)"WQC"/39"3)WQC"E%"1 "'&3"(\$+" )@+% /4" /1 \*4+"0! R"

	! "#\$ %&' ( " ) * " %&+, ' ( " ) - " %, ( " %' . " /01"
2' 3, ' "4&5	06157,38#5
2' 3, ' "4&5	(906157,38#5

"

W/64+"I c"C+' 8%&\* (@+" (/(&' (&'")E"E&3/38&/4"/(&' )"/39"" &N+"&39&8/()%'E)"%WQC"/39"3)WQC"E&1 "'&3"(\$+"  
'/1 \*4+)E" 088+' 'E04"E&1 "'&3"V%++3"S064&8"S%) 80%+ 1 +3('"/39"(\$+&"8)3(%)4"E&1 ' -"

! "#\$	%&' (" ) *"	%&+', (' ) -"	%,(' %' . " /01"
2' 3, ' "4&5	06157,38#5		

!q"

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3+5/(@+"EE+8(")6(/&3+9"3("\$+"06'/1\*4+)E"=PQ'"+8+&@&35"/"VSS"(+39+%"QY0&(AM\*))%"=PQ'"6&99&35"

(+39+% -"G&(\$&3"(\$&"" +5 1 +3(2"(\$+"=WC. "%/(&)"9)+'"3)("' &53&E&8/3(4A"/EE+8("(\$+"E&&1 'k"8\$/38+")E"J&33&35"  
/"#; -"



"	OMm-hqR"	OMf-sqR"	OMh-ql R"	OMh-d! R"
9%&'/#8- - 1%,/	pQ="	pQ="	pQ="	pQ="
A+8. ('\$/#8- - 1%,/	pQ="	pQ="	pQ="	pQ="
B. )8, ('\$/#8- - 1%,/	pQ="	pQ="	pQ="	pQ="
C/	fh! q"	dmme"	hmgd"	he! s"
~"E&%1 ' "	! dgg"	! eqq"	mh! "	fge"

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'\$)(M(+%1"9+6(" '\$/+"&38%+/'+'('\$+"&B+&S))9")E"'088+'''E)%E&1''"/39"=PQ'"&3"5+3+%/4"60("3)("E)%  
 5%++3"E&1'-'F3"VSS2")34A"/"\$&5\$"'\$/+)"E"(%/9+"8%+9&('@"MM@u'"(\$+"8)3(%)"4"E&1''\$/'"(\$/("+EE+8(-"  
 "  
 W/64+"!dc"K&B+&S))9")E"J&33&35"/"8)3(%/8("/J/%9"0\*%)6"WQCA+/%R"9+\*+39&35")3"(\$+"4/55+9"W?j a"/(&)"

	0! R"	0hR"	0dR"	0qR"
	; 44"E&1''"	; 44"=PQ'"	; 44"E&1''"J&(\$" VSS"#; "	; 44"=PQ'"J&(\$" VSS"#; "
WQCA+/%"	"	"	"	"
W?j a"/(&)"0(M! R"	Me-eeehq! "	Me-eeehqg"	e-ee! gs"	e-eeh! h"
"	0Me-s! R"	0M! -eer"	0e-g! R"	0e-g! R"
4)50W)(/4; ''+'R"	e-e! gsooo"	e-e! qdooo"	e-ee! qm"	e-ee! e! "
"	0q-! qR"	0d-! fR"	0e-g! R"	0e-dqR"
=PQ"	e-eehqe" "		e-e! l d" "	
"	0e-! hR"			

			VSS"#; "	VSS"#; "
W%+/(1+3("+EE+8("	Me-e! l l "	Me-e! df"	Me-ehds "	Me-e! ed"
""	OMh-q! R"	OM! -qsR"	OM! -gl R"	OMe-mhR"
S)' ((%+/(1+3("	e-eeqhe"	e-eeg! d"	Me-eel hd"	e-eeefqh"
*+%&)9"	0e-fgR"	0e-m! R"	OM! -edR"	0e-egR"
4)50W)/(4; ''+'R"	Me-efef "	Me-eqdm "	Me-eqgd "	Me-edss "
""	OMm-fqR"	OMf-dhR"	OMf-hhR"	OMd-feR"
#)3'(/3("	!-! qq "	!-eeh "	!-egq "	e-sdf "
""	0! e-hhR"	0m-fgR"	0m-hmR"	0f-! dR"
9%&'/#8- - 1%,/	pQ="	pQ="	pQ="	pQ="
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B. )8, ('\$/#8- - 1%,/	pQ="	pQ="	pQ="	pQ="
Z6'+%@/(&)3'"	! h d f e"	l ! m h"	m h d q"	q l f f"

""	OM! -ehR"	0e-mhR"	0! -hI R"	0h-h! R"
4)50W)(/4"; ''+'R"	e-eqdd "	e-eqfd "	e-eqdg "	e-eqel "
""	0g-geR"	0f-dI R"	0g-! hR"	0d-ssR"
#)3' (/3("	Me-qmg "	Me-qfq "	Me-qme "	Me-dgl "
""	OMq-dqR"	OMd-dqR"	OMd-ssR"	OMh-hfR"
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'&38+"J+"8/33)("8)3(%4E)"%E&1"/5+ "]"J+@+%2("\$+%04+'039+%J\$88\$/"8)3(%8("/J/%9&"5%/3(+9)/%+"@+%A"(%88("/39"/%+4A"4+/@+%))1"E)%/O(\$)%&(k+"("E)4)J"(\$+88)J3"\*%+E+%+38+-",)%("\$&"%+/' )32"J+"E/@)"(\$+"L\*4/3/(&)3"(\$/("(\$+E&1'k"+EE)"(1/B+"(\$+"9&EE+%+38+-",&1'"J&(\$4)J"+YO&(A"/(&)" /%+"0'0/4A"1)"+E&3/38&4A"8)3'(%/&3+9"/39"/%+"1)"+&3"3++9")E"EO39"/39"4&YO&9&(A"(\$/("/88)1\*/3A"/8)3(%8("/J/%9-"W\$+"\$)"(M(+%1"9+6("%/(&)"\$/"/'"&53&E&8/3("/39"\*)"&(k@+"EE+8(")3"J&33&35"/(+39+%-" ,&1'"J&(\$"\$5\$+%'"\$)"(M(+%1"9+6("%/(&)" /%+"1)"+&B+4A"(")J&3"(+39+%-"W\$+"EE+8("1/A"/5/&3"%+E+8("(\$+"\$5\$"4&YO&9&(A"3++9")E"+L\*/39&35"E&1'"-"W\$)"+"E&1'"1/A"6+"1)"+J&4&35"(")\$+/@&A"+35/5+"&3"J&33&35"\*06&8"\*%)80%+1+3("(+39+%-"

G\$+3"/3/4A&35"(\$+"8/0'/4'&1\*/8(")E"J&33&35"/"8)3(%8("/J/%9")3"(\$+"E&1'k"E&3/38&4'"(+35(\$2"J+"E)80")3"(\$+"YO&(A"/(&)" /39"(\$+"\$)"(M(+%1"9+6("%/(&)"-"G+"E&39"(\$/("088+' '4)J+"(\$+"YO&(A"/(&)"E"(\$+"088+' 'EO4E&1'"&3"(\$+"A+/' /E(+%"(\$+"088+' '3)"1/((+%"J\$+(\$+"(\$+"E&1"%+8+&@+' /"(/9&(&)3/4)"%"/VSS"8)3(%8("-F3"8)3(%/'(2"J+)34A"E&39"/3&1\*/8(")E"8)3(%8("/J/%9")3"(\$+"=WC."%/(&)"&3"(\$+" /1\*4+" )E"=PQ"%+8+&@&35"/VSS"8)3(%8("-F3"011/AZ"(\$+"C&C"/3/4A'&"\*)%&9+' "+@&9+38+"(\$/("%+8+&@&35"/3" /J/%9"/4)J"(\$)'+"E&1'"(")J)%B"J&(\$4)J"+YO&(A"/(&)"-"W\$&"1/A"&39&8/("+(\$/("(\$+/J/%9&"/'"06'&(O(+ "E)%"/"\$5\$"+YO&(A"/(&)" /392"(\$0'2"J)%B"&3"E/@)"E"&1"\*)%&35"(\$+"E&1'k"/88+' '(")9+6("E&3/38&35"/E(+%"%+8+&@&35"/3"/J/%9-"

V%+3"\*06&8"\*%)80%+1+3("5/&3'"&38%+/'&354A"1)"+"/((+3(&)3"&3"(\$+"9&80'"&)3")3"\$)J"5)@+%31+3("8/3"0\*\*)"%("(\$+"V%+/'(V%+3"W%/3'&(&)3-Z0%"'(09A"&" /"8)3(%&60(&)3"(")(\$+"('&4"1/4"60("5%)J&35"%+/' +/8\$")3"(\$+"YO+' (&)3"E"J\$+(\$+%5%+3"\*06&8"\*%)80%+1+3("&"%+4+@/3("E)" /E&1'k"E&3/38+-"G+"\$/@+"\$)J3"(\$/("E&1'"J&(\$4)J"+YO&(A"/(&)" /%+/" /3"/9@/3/5+"&3"8)1\*/(&35E)%"/"06&8"(+39+%-"F3"/99&(&)32"J+"E&39"(\$/("/J/%9MJ&33&35"E&1'"1"/&3/(&34)J"+YO&(A"/(&)" /E(+%"J&33&35"/"8)3(%8("/J/%9-"G+"&3(+\*%+"("(\$+'+"E&39&35"/' /'"&53"(\$/("E&3/38&4'&3'&(O(&)3' /%+"\*%+\*/+9"(")4+%/(+4)J"+YO&(A"/(&)" /%+/"(\$+"8)3(%8("/J/%9" &53/4'"8%+9&(J) )(\$&3+' '-

Z0%"'(09A"&" )34A"/"E&1'"('+'&3"+L/1&3&35"(\$+"%)4+"E"5%+3"\*06&8"\*%)80%+1+3("E)"&1\*4+1+3(&35"8&1/((+M\*%)(+8&35"\*%)908(" /39"'+%&8+'-"W)"1/B+"EO(\$+%\*%)5%+' "'&3"(\$&"%+'\*+8("6+((+%"9/("/%+"3+8+' /%A-";"84+/%4/6+4&35"E"(+39+%'"&(\$+%/"'8)1\*/(&64+")%&38)1\*/(&64+"J&(\$"(\$+"Q?"V%+3"C+ /4"/392"(\$0'2"VSS"5))9'2"'+%&8+' /39"J)%B"J)049"/@)&9"/3A"/16&50&(A"/39"0\*\*)"(%5%+3"&33)@/(&)3-"F3"/99&(&)32"/3+' /&+%&9+3(&E&8/(&)3"E"(\$)'+"(+39+%'"(\$/("YO/4&EA"E)"\*06&8"\*%)1)(&)3"/392"(\$0'2"8/3"6+"E&3/38+9"6A"&'0&35"')@+%&53"5%+3"6)39'J)049"1)'("4&B+4A"0\*\*)"%("(\$+"9+@+4)\*1+3(")E"/" (%)35"/39"\$&5\$4A"4&YO&9"1/%B+("E)"%)@+%&53"5%+3"6)39'2"/39/4')E"8&4&(/(+("\$+"\*%+@+3(&)3"E"t5%+3J/'\$&35t-

; 5&8)32"S-2"x+05+4+%2'j -"/39"]+1)0'2"C-"0heesR-"C+ /O'%%. /O'+L(M/L1(M+8/(1. . +R&(1+. -". %O+5+4"S)4&8A". %&+E2"heesnem-



<+1E+%2#-2"=8\$DE+%2"C-"/39"=+1 14+%2"G-"0heheR-"N'%&(/O'%%. /(' &. ,1(1+. /&. )/51. &. 6%-F3(+%+8)3) 1 &8'2"  
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&. )/B. . +R&(1+ . 2! ! 0edR2"hqs€hfd-

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d! !geeeeMf"	d! !geeee"	S/%(")E"+4+8(%&8"1)()%'2"5+3+%/()%'"/39" (%/3'E)%1+%'"	h"
d! !g! eeellh"	d! !g! eee"		