

Schedule of Benefits

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Clinical Review Criteria

Placeholder text for Clinical Review Criteria, including the URL www.harvardpilgrim.org and the phone number **1-888-888-4742**.

Covered Benefits

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General Cost Sharing Features:	Member Cost Sharing:
Coinsurance and Copayments	
Deductible	
Deductible Rollover	

Out-of-Pocket

Benefit	Member Cost Sharing:
Ambulance Transport	
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Autism Spectrum Disorders Treatment	
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Chemotherapy and Radiation Therapy	
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Dental Services	
Important Notice: t - - - - - , - t - k - - - - - - - - - ,	
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Dialysis	
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Durable Medical Equipment	
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Early Intervention Services	
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Emergency Room Care	
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Hearing Aids	
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Home Health Care	
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Benefit	Member Cost Sharing:
Home Health Care (Continued)	
Home health care services, including durable medical equipment, supplies, and services provided by a qualified health care professional in the member's home.	None
Hospice – Outpatient	
Outpatient hospice services, including medical equipment, supplies, and services provided by a qualified health care professional in the member's home.	None
Hospital – Inpatient Services	
Inpatient hospital services, including room and board, nursing care, and other services provided in a hospital setting.	None
Inpatient hospital services, including room and board, nursing care, and other services provided in a hospital setting.	None
Inpatient hospital services, including room and board, nursing care, and other services provided in a hospital setting.	None
Inpatient hospital services, including room and board, nursing care, and other services provided in a hospital setting.	None
Inpatient hospital services, including room and board, nursing care, and other services provided in a hospital setting.	None
Infertility Services and Treatments (see the Benefit Handbook for details)	
Infertility services, including diagnostic tests, treatments, and procedures.	None
Infertility services, including diagnostic tests, treatments, and procedures.	\$2,000 per cycle
Laboratory, Radiology and Other Diagnostic Services	
Laboratory, radiology, and other diagnostic services.	None
Laboratory, radiology, and other diagnostic services.	None
Laboratory, radiology, and other diagnostic services.	None
Laboratory, radiology, and other diagnostic services.	\$1,000 per year, up to \$2,000 per year for certain services.
Laboratory, radiology, and other diagnostic services.	None
Low Protein Foods	
Low protein foods, including special diets and supplements.	None
Maternity Care - Outpatient	
Outpatient maternity care, including prenatal care, delivery, and postnatal care.	None
Outpatient maternity care, including prenatal care, delivery, and postnatal care.	None
Medical Drugs (drugs that cannot be self-administered)	
Medical drugs that cannot be self-administered.	None
Medical drugs that cannot be self-administered.	None
Medical drugs that cannot be self-administered.	None

Benefit	Member Cost Sharing:
Medical Formulas	
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Mental Health and Substance Use Disorder Treatment	
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Benefit	Member Cost Sharing:
Physician and Other Professional Office Visits (This includes all covered Plan Providers unless otherwise listed in this Schedule of Benefits) (Continued)	
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Preventive Services and Tests	
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<p>1-888-333-4742 www.harvardpilgrim.org</p>	
Prosthetic Devices	
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Rehabilitation and Habilitation Services - Outpatient	
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Scopic Procedures - Outpatient Diagnostic and Therapeutic	
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Spinal Manipulative Therapy (including care by a chiropractor)	
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Surgery - Outpatient	
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Telemedicine Virtual Visit Services - Outpatient	
	\$2 - , k - - - t
Urgent Care Services	
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Important Note:	
<p>www.harvardpilgrim.org</p>	
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Benefit	Member Cost Sharing:
Urgent Care Services (Continued)	
[unclear]	
Vision Services	
[unclear]	\$2 [unclear]
Voluntary Sterilization in a Physician's Office	
[unclear]	
Voluntary Termination of Pregnancy	
[unclear]	[unclear]
Wigs and Scalp Hair Protheses as required by law	
[unclear]	\$30 ([unclear] 20)

Language Assistance Services

Español/Spanish | **ATENCIÓN:** Si usted habla español, con nosotros, con la familia, o con el personal de la escuela, estará a su disposición. Llame al 1-888-333-4742 (TTY: 711).

Português/Portuguese | **ATENÇÃO:** Se você fala português, com a família ou com o pessoal da escola, estamos à sua disposição. Ligue para 1-888-333-4742 (TTY: 711).

한국어/Korean | **주의사항:** 가족, 친구, 학교 선생님, 또는 다른 사람과 대화할 때 도움을 받으려면 1-888-333-4742 (TTY: 711)에 전화하십시오.

日本語/Japanese | **注意:** 家族、友人、先生、または他の誰かと話しているときに助けを必要とする場合は、1-888-333-4742 (TTY: 711) までお電話ください。

Português/Galês | **ATENÇÃO:** Se você fala português ou galês, com a família ou com o pessoal da escola, estamos à sua disposição. Ligue para 1-888-333-4742 (TTY: 711).

Русский/Russian | **ВНИМАНИЕ:** Если вы говорите на русском языке, мы вам доступны. Позвоните по телефону 1-888-333-4742 (TTY: 711).

العربية/Arabic | **ملاحظة:** إذا كنت تتحدث العربية، يمكنك الاتصال بنا للحصول على المساعدة. اتصل بنا على 1-888-333-4742 (TTY: 711).

فارسی/Persian | **توجه:** اگر شما فارسی صحبت می کنید، با ما تماس بگیرید. شماره تلفن ما 1-888-333-4742 (TTY: 711) است.

हिन्दी/Hindi | **ध्यान दें:** यदि आप हिन्दी में बातचीत करते हैं, तो हम आपकी मदद कर सकते हैं। हमारे लिए 1-888-333-4742 (TTY: 711) पर कॉल करें।

Français/French | **ATTENTION:** Si vous parlez français, des services de aide linguistique gratuits sont disponibles. Appelez le 1-888-333-4742 (ATS-47).

Italiano/Italian | **ATTENZIONE:** In caso di bisogno, parlateci in Italiano, sono disponibili i servizi di assistenza linguistica gratuita. Chiama il 1-888-333-4742 (TTY: 711).

한국어 (Korean) | **주의사항:** 가족, 친구, 학교 선생님, 또는 다른 사람과 대화할 때 도움을 받으려면 1-888-333-4742 (TTY: 711)에 전화하십시오.

Ελληνικά/Greek | **ΠΡΟΣΟΧΗ:** Αν μιλάτε ελληνικά, υπάρχουν διαθέσιμα δωρεάν υπηρεσίες μεταφραστικής βοήθειας. Καλέστε το 1-888-333-4742 (TTY: 711).

Қазақ тілі/Cazakh | **ҚАЗАҚШАН:** Егер сіз қазақ тілінде сөйлескеніңізді, біз сізге қолдауға дайынмыз. Бізге 1-888-333-4742 (TTY: 711) телефон арқылы хабарлаңыз.

भारतीय भाषा/भारतीय भाषा | **आपकी भाषा में हम आपकी मदद कर सकते हैं। हमारे लिए 1-888-333-4742 (TTY: 711) पर कॉल करें।**

ગુજરાતી/Gujarati | **જાણકારી:** જો તમે ગુજરાતી બોલતા હો, તો અમે તમારી મદદ કરી શકીએ છીએ. અમારો સંપર્ક 1-888-333-4742 (TTY: 711) પર છે.

मराठी/Marathi | **ध्यान दें:** यदि आप मराठी में बातचीत करते हैं, तो हम आपकी मदद कर सकते हैं। हमारे लिए 1-888-333-4742 (TTY: 711) पर कॉल करें।

සිංහල/Sinhala | **විදහරය:** ඔබ සිංහල කතා කරන්නේ නම්, අප ඔබට ආවේණික උපදෙස් සපයා දිය හැකි අතර, අපගේ සේවාවන් ඔබට සහාය විය හැකි බවට අප විශ්වාස කරමු. අපට 1-888-333-4742 (TTY: 711) දුරකථන මගින් සම්බන්ධ වන්න.

TULSI/ANNUAL | **ATTENTION:** Si vous parlez tulu ou annua, des services de aide linguistique gratuits sont disponibles. Appelez le 1-888-333-4742 (TTY: 711).

සිංහල/Sinhala | **විදහරය:** ඔබ සිංහල කතා කරන්නේ නම්, අප ඔබට ආවේණික උපදෙස් සපයා දිය හැකි අතර, අපගේ සේවාවන් ඔබට සහාය විය හැකි බවට අප විශ්වාස කරමු. අපට 1-888-333-4742 (TTY: 711) දුරකථන මගින් සම්බන්ධ වන්න.

(Finnish)

General Notice About Nondiscrimination and Accessibility Requirements

Harvard Health Care and its affiliates as noted below ("PHC") comply with applicable federal civil rights laws and Harvard Pilgrim



Exclusion
Alternative Treatments
<p>Alternative treatments, including but not limited to:</p> <ul style="list-style-type: none"> Acupuncture Chiropractic Herbal medicine Yoga Meditation Massage Other non-conventional medical practices
Dental Services
<p>Dental services, including but not limited to:</p> <ul style="list-style-type: none"> Orthodontics Dentures Implants Other dental procedures
Durable Medical Equipment and Prosthetic Devices
<p>Durable medical equipment and prosthetic devices, including but not limited to:</p> <ul style="list-style-type: none"> Wheelchairs Walkers Prosthetic limbs Other medical devices
Experimental, Unproven or Investigational Services
<p>Experimental, unproven or investigational services, including but not limited to:</p> <ul style="list-style-type: none"> Unapproved medical devices Unapproved pharmaceuticals Unapproved surgical techniques Other unproven medical procedures
Foot Care
<p>Foot care services, including but not limited to:</p> <ul style="list-style-type: none"> Podiatry Foot surgery Other foot-related treatments

Exclusion

All Other Exclusions

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